

Extraordinary measures due the Coronavirus Pandemic

In the context of the general effort to deal with the risks posed by the Coronavirus pandemic for the safety of our patients and personnel we wish to inform you about some of the new measures in effect at our Center and also some operational changes.

In our effort to avoid congestion within the Center some of the existing appointments may have to be rescheduled and you will be contacted accordingly. As you might expect priority will be given to severe and urgent cases. For the same reason adult patients should come with no companion and children should be accompanied by only one adult. We would also like to ask you to be on time for your appointment.

Please be informed that the use of protective face mask is mandatory. All children over the age of 2 years and all adults should be wearing a face mask when in the Center. It is preferable to put on the mask before you enter the building. The mask should be covering both the mouth **and** nose at all times. Masks with a valve are **not** acceptable.

Before you come for your appointment please go through the following questionnaire and if in any of the questions the answer is "Yes" your appointment may have to be rescheduled.

The following questions refers to the patient the accompanying person

1	Did the patient or the accompanying person develop fever over the last few days	
2	Did the patient or the accompanying person develop chills over the last few days	
3	Does the patient or the accompanying person have cough, soar throat, blocked or runny nose	
4	Does the patient or the accompanying person have muscle aches	
5	Did the patient or the accompanying person come in contact with a proven or suspected coronavirus patient or traveled abroad over the last 14 days	

Finally, we would like to inform you that the personnel of the Center adhere to all necessary rules of disinfection and personal protection measures for the safety of our patients visiting the Center and personnel. At the entrance there is disinfectant available and we would ask you to follow the rules of personal hygiene and social distancing.

Thank your for your understanding and cooperation.